

Privacy Statement Camera Surveillance BeCook

1. General

We protect your data and respect your rights.

This privacy statement is issued by Bons Plaisirs SPRL, having its registered office at 1020 Brussels, Dieudonné Lefèvrestraat 27 B1, and registered under company registration number 0628710646 RPR (hereinafter referred to as "BeCook", "we" or "us").

Personal data are very important to us. We therefore seek to protect them as effectively as possible. When using your personal data, we take into account your legal rights.

This privacy statement explains how BeCook collects and manages personal data in the context of camera surveillance.

2. Which personal data do we collect and use?

We collect surveillance footage.

We use surveillance cameras to collect footage that shows people as well as a date, time, and location.

3. Why and on which basis do we collect your personal data?

We need this footage and these audio recordings to ensure safety.

The footage is recorded for the following purposes.

- to protect the access to our buildings and grounds
- to guarantee the safety of customers and personnel
- to detect and identify potentially suspicious or dangerous behaviour that can cause accidents or incidents
- to identify the cause of an incident with the necessary accuracy
- to examine damage
- to protect goods and means

4. Who has access to your personal data?

Our security staff have access to the footage. In exceptional cases, external parties may also be granted access to these data.

Within BeCook, only the security staff have access to the footage recordings.

In addition, BeCook can call on **other parties** who to that end are also granted access to the footage. All these parties are held to comply with this Privacy Statement and are not authorised to use your personal data for purposes other than those described herein.

If the footage is part of a damage claim, it can also be transmitted to our insurance company, insurance broker, lawyer, experts, and parties involved in liability proceedings.

In some cases, **certain (government) authorities** are authorised to view or request the recorded images. Naturally, we will cooperate in such cases.

5. Where do we keep your personal data?

We keep your data in Belgium.

6. How long do we keep your personal data?

We remove the footage recordings after 30 days.

The retention period for surveillance images is one month.

If these recorded images are used to prove a crime, prove damage, or harm or identify an offender, a witness or a victim, the images may be kept longer.

7. How do we protect your personal data?

We make every effort to ensure optimal protection of your data. We can however never offer a full guarantee.

We store your personal data on highly secured and controlled computers. When we work with other parties, we require them to apply the same level of security. However, despite all our efforts, we can never fully guarantee the security and protection of your personal data.

8. What are your rights as a data subject?

We always take into account your rights as provided by law. You can have incorrect data corrected, ask us not to use your data for direct marketing, etc.

BeCook attaches great importance to the protection of your personal data. When using your personal data, we undertake to respect your rights as provided by law. That is why we list them below.

You can contact us using the contact details at the bottom of this Privacy Statement to exercise these rights.

You can request an overview of the personal data we keep about you. You can ask us to correct erroneous data and to remove data that are no longer relevant.

You can ask us to limit the use of your personal data or you can object to the use of your personal data.

9. How can you contact us?

If you still have questions about how we handle your personal data or if you have any complaints in this respect, contact our customer service or our data protection officer.

If you have any further questions or would like more information about how we handle your personal data, please contact our customer service. You can do so in three ways:

- Write a letter to Bons Plaisirs SPRL, Dieudonné Lefèvrestraat 27 B1, 1020 Brussels
- Send an email to: becook.brussels@gmail.com
- Call us at +32(0)495 14 63 29.

Complaints about how your personal data are handled?

If you have complaints about the way we handle your personal data, you can contact our Data Protection Officer (DPO) at privacy@colruytgroup.com or +32 0 363 55 45.

If the DPO cannot help you sufficiently, you can always contact the competent authorities:

- The Data Protection authorities in Belgium
Drukpersstraat 35, 1000 Brussels, Belgium, +32 (0)2 274 48 35, contact@apd-gba.be, in case of questions or complaints.

10. Changes to this Privacy Statement

Stay informed of changes and regularly read this Privacy Statement.

Our services are constantly growing and evolving to keep offering the best possible service. We will therefore regularly update this Privacy Statement so that it always correctly explains how we handle your personal data. Although we do our best to bring amendments to your attention, we still recommend you read this Privacy Statement on a regular basis. It is indeed your responsibility to stay informed of amendments.

The Privacy Statement was updated last on 01/11/2023.